

Quality Policy Statement and Commitment

Indue Ltd and its subsidiaries (referred together as "Indue") are committed to customer service and ensuring clients are provided with products that meet their needs. Through its various product offerings, Indue aims to enable its clients to enhance the quality and appeal of their own products.

Indue's product offering includes card products, deposit products, recurring payment solutions, BPAY, chequing, fraud monitoring and bureau services. Its client base includes credit unions & mutuals, church funds, retailers, specialist financial institutions, lenders, government and community organisations. Achieving and maintaining a high level of quality in regard to the customisation and servicing of every product for every client is a continual priority.

Indue aims to:

- Deliver quality products and services at competitive prices
- Meet and exceed its customers' requirements in service provision
- Continuously improve the systems that affect its quality, efficiency and productivity
- Stimulate creativity, innovation and a sense of responsibility among its employees
- Provide a work environment that promotes a spirit of pride, workmanship and teamwork